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ELECTRONIC VOUCHER PAYMENT SYSTEM (EVPS)

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Overview

The ELECTRONIC VOUCHER PAYMENT SYSTEM (EVPS) has been created to allow court reporters to electronically file a DC-40, LIST OF ALLOWANCES.

The ELECTRONIC VOUCHER PAYMENT SYSTEM- COURT REPORTER USER GUIDE is designed for use by court reporters within the Commonwealth of Virginia. This guide is organized to give an overview of the system, with detailed instructions on how to complete functions using EVPS. It is intended to serve both as a training guide for those who are learning to use the computerized system and as a resource guide for those who have completed training and need follow-up instruction or assistance with problem solving.

EVPS is available 23/7, it is down for maintenance from 4:00 AM to 5:00 AM daily. While the system is available as noted, vouchers may only be submitted to the Court, Monday through Friday, 6:00 AM to 8:00 PM, and occasionally on Saturday.

EVPS is supported by most internet browsers, such as Google Chrome (Best), Microsoft Edge, Bing, and Firefox; however, Internet Explorer is not supported.

Getting Help

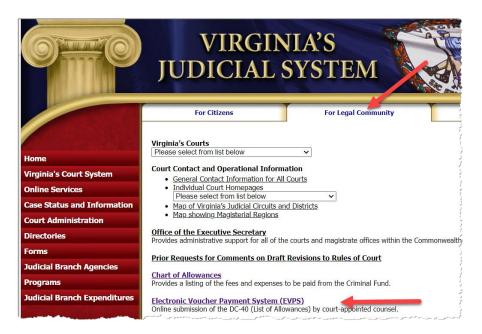
If the user does not get a satisfactory answer to their question or problem by reviewing this guide, which is also accessible through the *Help* icon located in the EVPS navigation bar, they should contact EVPS Support at evpssupport@vacourts.gov.

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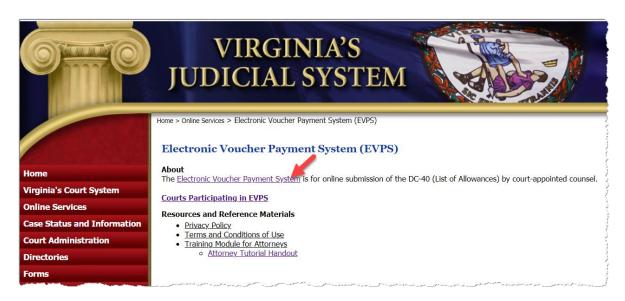
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Registration

The Electronic Voucher Payment System can be found on the VA Courts website (<u>vacourts.gov</u>) under the *For Legal Community* tab.



On this page the user may click on the <u>Electronic Voucher Payment System</u> link and will then be taken to the registration/login page. Additionally, the user has access to the Court Reporter User Guide, as well as the Privacy Policy and Terms and Conditions of Use.



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Court Reporter User Guide

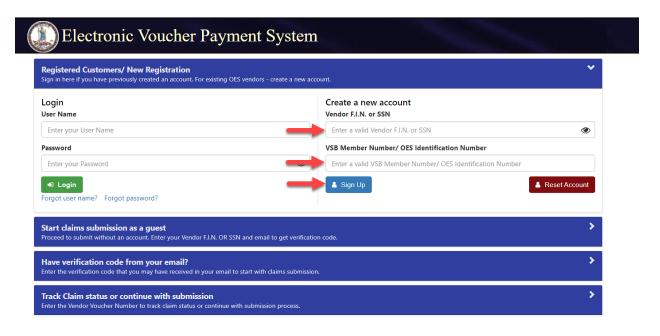
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In order to create a new account within EVPS, the user must already be an active OES (Office of the Executive Secretary) vendor receiving payments for DC-40 vouchers. If the user is not an OES vendor, then they must contact the OES Accounts Payable Department at 804-225-3346 to complete the documentation needed to become an OES vendor.

To register/create a new account, the user will need to contact their local Clerk's Office to receive an OES (Office of the Executive Secretary) Identification Number.

The OES Identification Number will expire in 48 hours. If the OES Identification Number expires before completing account registration, the user will need to receive a new OES Identification Number from their local Clerk's Office.

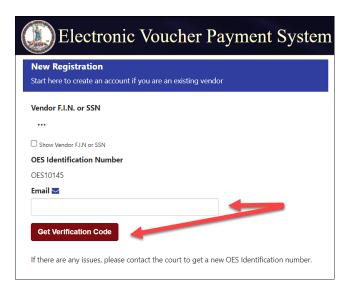
1. The user will enter the Vendor F.I.N. or SSN, OES (Office of the Executive Secretary) Identification Number and select the *Sign Up* button.



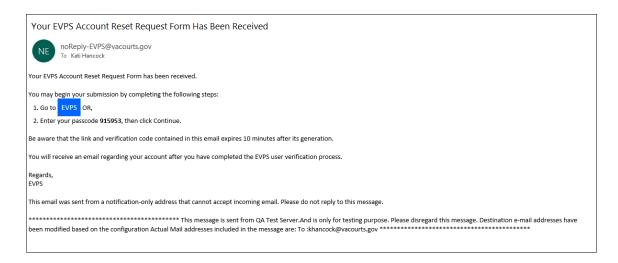
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2. The user will enter their email address and select the Get Verification Code button.



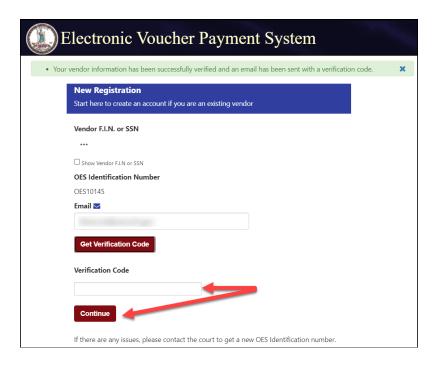
3. An email will be sent to the user with a verification code. The email will be from noReply-EVPS@vacourts.gov.



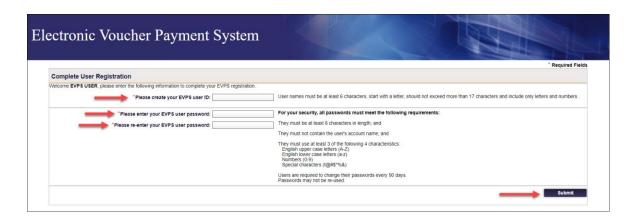
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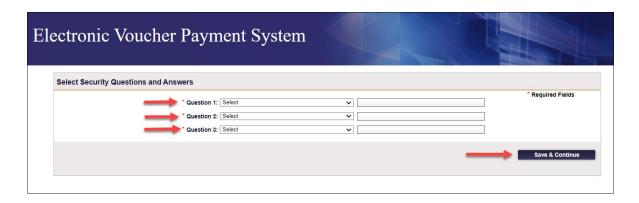
4. The user will enter their verification code and select the *Continue* button.



5. The user will create an EVPS user ID and an EVPS user password.



6. The user will select and answer three security questions.



Before registration is complete, the user will need to accept the *Electronic Voucher Payment System Terms and Conditions of Use (End User License Agreement)*.

Note: Once the user's account is created, an email will be sent with their OES Identification Number. The user should retain this email for future reference.

How EVPS is Organized

Accessing EVPS

Logging in to EVPS for the First Time

Once logged in, the user's personal information and voucher preferences will need to be completed. This information may be edited for voucher purposes at any time, as necessary.

Note: The user has the option to add more vendors, by selecting the *Add New Voucher Preference +* or delete vendors as needed.

Log in EVPS

Registered users will sign in using their User Name (not case sensitive) and Password provided upon completion of the registration portion of the system.

If you are a registered user and do not remember your user name or password, please use the Forgot user name? or Forgot password? to have your user name or password emailed to you. For more details, please see the "Forgot User Name?" and "Forgot Password?" sections within this user guide.

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Dashboard

The dashboard includes all of the user's current vouchers with their reflected status. The user may click on any voucher number, and the voucher details will appear for editing or review.



Vouchers will automatically be removed from the dashboard 30 days after their status has changed to *Processed by OES*. Vouchers are never deleted in EVPS, the user will be able to use the search feature to search for any and all vouchers submitted through EVPS. For more details, see the *Search* section within this user guide.

Note: The user may delete, recall or print the voucher from the dashboard. For more details, see the *Delete Voucher*, *Recall Voucher* and *Print Voucher* sections within this user guide.

Navigation Bar

The navigation bar is found on the right side of the home screen.





The *Home* icon will take the user to the home screen at any time. When selecting this icon, the home screen will also be refreshed.

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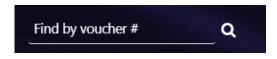
The plus icon will allow the user to start a new voucher. Additionally, the user may select the plus icon in the lower right corner.



The *Search* icon will allow the user to search for cases based on any of the following criteria:

- Court Type/Court Name
- Voucher Number
- Case number (Only applicable for District Court vouchers)
- Voucher Status
- Trial/Service Date (Only applicable for District Court vouchers)
- Submitted Date from/to

Additionally, the user may search by voucher number on the home screen.





The *Help* icon will provide direct access to the ELECTRONIC VOUCHER PAYMENT SYSTEM-COURT REPORTER USER GUIDE. The user may also access the *Frequently Asked Questions*, *Privacy Policy*, and *Terms and Conditions of Use*. If the user requires additional assistance, they should contact EVPS Support at evpssupport@vacourts.gov.

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The *Settings* icon will allow the user to view or update any of the account information to include:

- Personal Information The user's personal information may be edited for voucher purposes at any time necessary. This information is not displayed on the voucher.
- Change password The user may change their password at any time.
- Modify Security Questions The user may modify their security questions at any time.
- Voucher Preferences The user may update, delete and/or add new vendors at any time.

Note: For those companies with multiple addresses, an optional, *Suffix Number* field may be completed under the *Voucher Preferences* section. Any questions regarding a suffix number, contact the OES Accounts Payable Department at 804-225-3346.



The Logout icon will allow the user to securely log off EVPS.

Notification of EVPS Updates

When updates have been made to EVPS, the user will be notified upon login. The below popup will appear.



The user may select *Read*, and a listing of the new updates will be displayed.

Note: The pop-up will display for three logins unless the user selects *Read*.

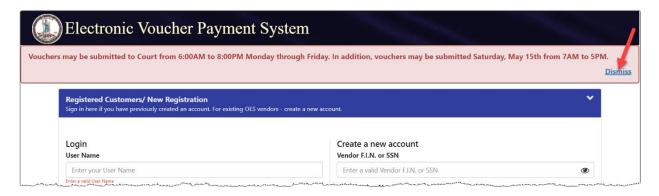
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Message Alerts

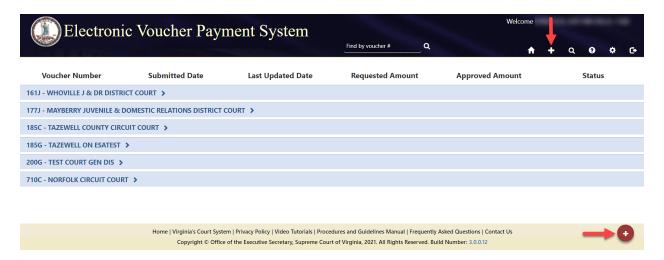
EVPS Admin may add a message on the EVPS login page for all users to view. This message will display any upcoming system maintenance dates or dates that the system will/will not be available. For instance, until EVPS is available 24/7, EVPS Admin will notify users of any Saturdays in which EVPS is available.

The user will have the option to *Dismiss* the message.



How to Start a Voucher

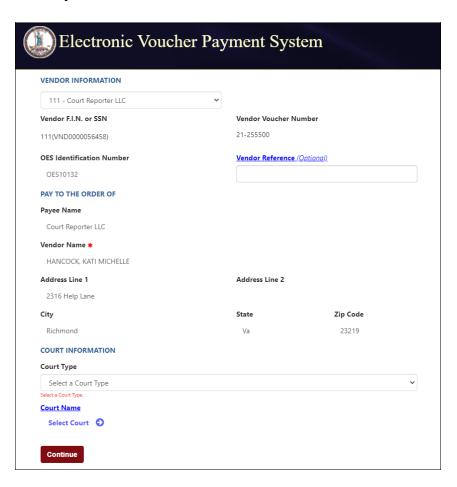
To start a voucher, the user may either select the plus icon in the upper right corner or the plus icon in the lower right corner.



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The user will need to review and complete the *Vendor Information, Pay To The Order Of,* and *Court Information* sections.



- Vendor Information includes the Vendor F.I.N. or SSN, OES Identification Number,
 Vendor Voucher Number, and Vendor Reference.
- The *Vendor Reference* is an optional field. This information will be printed on the check stub. Do not use any characters other than numbers or letters in this field.

Note: If the user has more than one Vendor added on their account, make sure the correct Vendor is selected from the drop-down.

- Pay To The Order Of, should display how the check should be written and requires an entry, including address.
- Court Information includes Court Type which requires the user to select the level of court, for example Circuit, Combined or General District, or J&DR; COURT NAME which requires the user to select the name of the locality that the case was heard.

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Note: A J&DR Court that is a Combined Court will be listed under *Combined or General District Court*, not *J&DR Court*.

Voucher Details

Every voucher will have the navigation bar, a banner bar, and a voucher header. Additionally, Circuit Court vouchers will be different than District Court vouchers. For more details, see the *Circuit Court Voucher* and *District Court Voucher* sections within this user guide.

Banner Bar



Displayed on the left side of the banner bar:

- Vendor Voucher Number
- Status of the current voucher
- Refresh icon

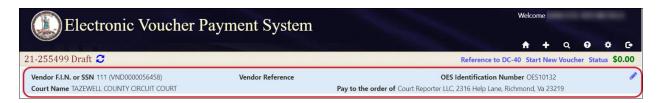
Displayed on the right side on the banner bar:

- Reference to DC-40, when selected a blank, readable DC-40 will appear. This DC-40 is for reference and viewing purposes only.
- Start New Voucher, when selected will allow the user to start a new voucher. The current voucher will not automatically be saved.
- Status, when selected will display a detailed summary of the status thus far.
- At the end of the banner bar, the total amount for the voucher will be displayed.

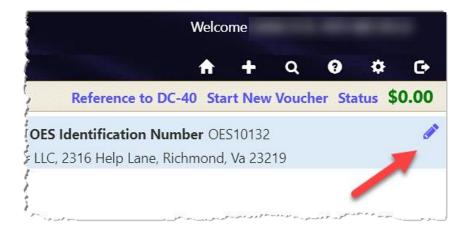
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Voucher Header



The voucher header lists the *Vendor F.I.N. or SSN, Vendor Reference* (if applicable), *OES Identification Number, Court Name,* and *Pay to the order of.* If needed, the user may edit these fields by selecting the edit icon.

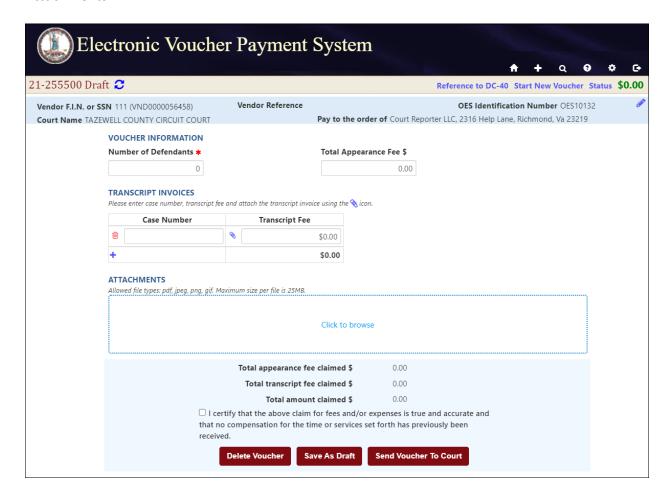


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Circuit Court Voucher

Circuit Court vouchers have three sections, *Voucher Information, Transcript Invoices,* and *Attachments*.



Voucher Information

The user will enter the *Number of Defendants* and the *Total Appearance Fee* (Do not include any transcript fees).

Note: The Number of Defendants field is required for voucher submission.

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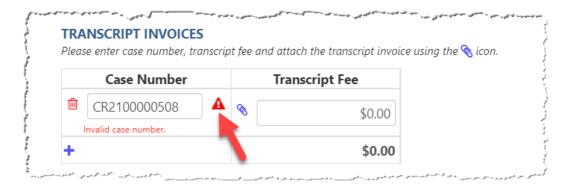
Transcript Invoices

The user will enter transcript invoice information in this section, if applicable. The case number, transcript fee, and the transcript invoice are required.

The case number will be verified with the Court's Case Management System. If the case number is a valid case number, the user will receive a green check mark.



If the case number is not valid, the user will receive a red, triangle. The user will be required to enter a valid case number for voucher submission.



The user may add up to 10 case numbers for transcript payment, per voucher.

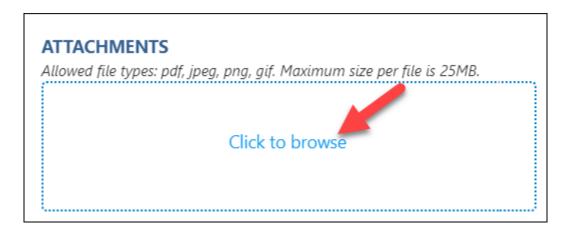
Note: The transcript fee invoice must be attached in the *Transcript Invoices* section by using the paperclip icon, not in the *Attachments* section.

Special Note: Transcripts are not to be attached to the voucher.

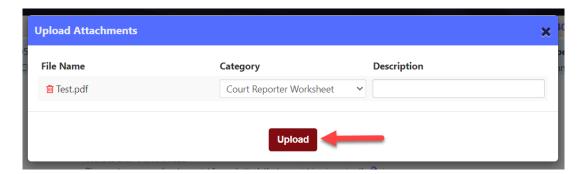
Attachments

The user is required to attach their *Court Reporter Worksheets* under the *Attachments* section. EVPS allows PDF, JPEG, PNG, and GIF file attachments only, and the maximum size per file is 25MB.

The user will need to select, *Click to Browse*, and select their document they want to attach.



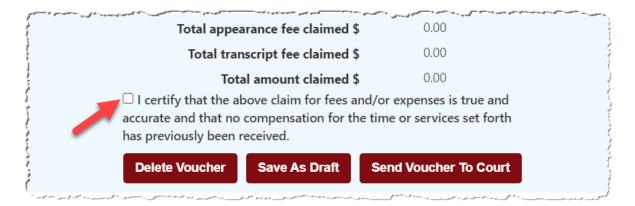
Once the user has selected their document, *Court Reporter Worksheet* will default as the category. The *Description* field is optional. The user will need to select the *Upload* button in order to successfully upload their document.



Note: The user may select a different category from the drop-down list; however, EVPS will require at least one of the user's attachments to be the *Court Reporter Worksheet*.

Voucher Summary

The voucher will display the Total appearance fee claimed, Total transcript fee claimed, and Total amount claimed.



The user will be required to check, "I certify that the above claim for fees and/or expenses is true and accurate and that no compensation for the time or services set forth has previously been received." in order for voucher submission.

Delete Voucher

The user may delete their voucher by selecting the *Delete Voucher* button.

The user has the option to delete their voucher from the dashboard; however, the voucher must have a *Draft* or *Rejected by Court* status.



Save As Draft

The user may select the Save as Draft button if they want to save and continue later.

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Send Voucher to Court

Once the user has completed their voucher and they are ready to submit, select the *Send Voucher to Court* button.

If the voucher has been successfully sent to the Court, the user will receive a "Voucher sent to Court successfully" message.



Note: The user will receive an email if the Court rejects their voucher. A rejection reason will be given to the user.

Status

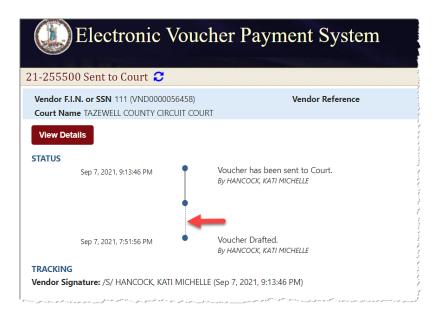
The user is able to view an up-to-date timeline for the stage of each voucher in the *Status* section.



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At a glance the user can track where the voucher is during the approval and payment process.

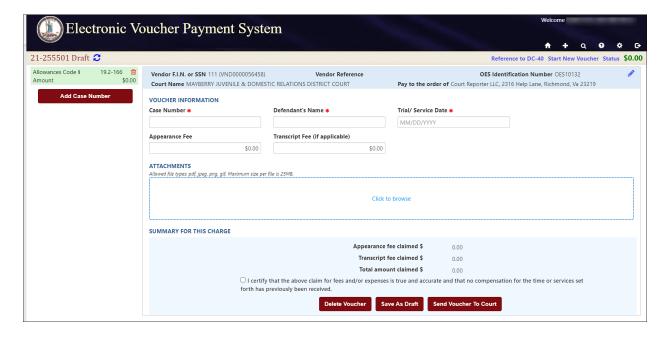


The user may click on the dotted line to extend the timeline.

Note: The user may select the *View Details* button to go back to the voucher.

District Court Voucher

District Court vouchers have three sections, *Voucher Information, Attachments* and *Summary For This Charge*.



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Voucher Information

The user will be required to enter the *Case Number, Defendant's Name*, and *Trial/Service Date*. Additionally, the user will enter an appearance fee and/or a transcript fee, if applicable.

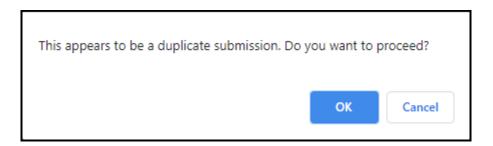
The case number will be verified with the Court's Case Management System. If the case number is a valid case number, the user will receive a green check mark.



If the case number is not valid, the user will receive a red, triangle. The user will be required to enter a valid case number for voucher submission.



If the user has previously, electronically submitted on the case number, a duplicate submission pop-up message will appear.



If *OK* is selected, the case number will be validated by the Court's Case Management System. If *Cancel* is selected, the case number will not be validated.

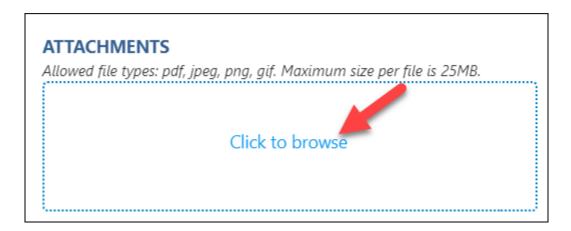
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Attachments

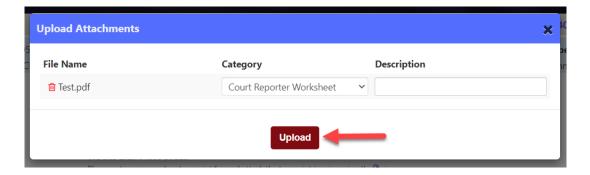
The user is required to attach their *Court Reporter Worksheets* and a court order under the *Attachments* section. EVPS allows PDF, JPEG, PNG, and GIF file attachments only, and the maximum size per file is 25MB.

The user will need to select, *Click to Browse*, and select their document they want to attach.



Once the user has selected their document, *Court Reporter Worksheet* will default as the category. The *Description* field is optional.

The user will need to select the *Upload* button in order to successfully upload their document.



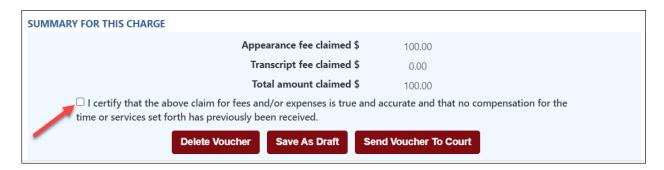
Note: The user, when attaching the court order will need to select *Court Order* as their *Category*. The *Description* field is optional.

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Summary for this Charge

The *Summary for this Charge* section will display the Appearance fee claimed, Transcript fee claimed, and Total amount claimed per case number.



The user will be required to check, "I certify that the above claim for fees and/or expenses is true and accurate and that no compensation for the time or services set forth has previously been received." in order for voucher submission.

Delete Voucher

The user may delete their voucher by selecting the *Delete Voucher* button.

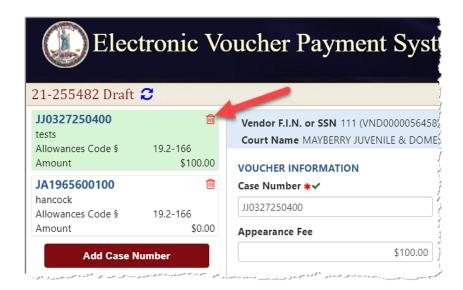
The user has the option to delete their voucher from the dashboard; however, the voucher must have a *Draft* or *Rejected by Court* status.



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Note: To delete a case number, not the voucher, the user may select the red, trash can icon.



Save As Draft

The user may select the *Save as Draft* button if they want to save and continue later, if the user adds a case number.

Send Voucher to Court

Once the user has completed their voucher and they are ready to submit, select the *Send Voucher to Court* button.

If the voucher has been successfully sent to the Court, the user will receive a "Voucher sent to Court successfully." message.



Note: The user will receive an email if the Court rejects their voucher. A rejection reason will be given to the user.

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Add a Case Number

The user may enter up to 10 cases per voucher. In order to add a case number, the user needs to save their voucher by selecting the *Save as Draft* button. A message will then appear, "Voucher updated successfully." Once the message appears, the user may then select the *Add Case Number* button.



Status

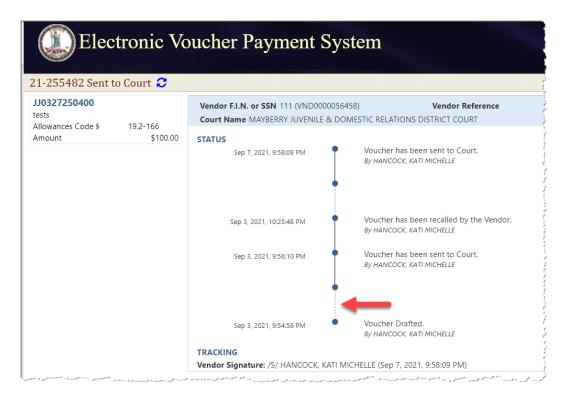
The user is able to view an up-to-date timeline for the stage of each voucher in the *Status* section.



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At a glance the user can track where the voucher is during the approval and payment process.



The user may click on the dotted line to extend the timeline.

Note: The user may select the case number on the left column to go back to the voucher details.

Recall Voucher

A recall icon () will be displayed if the voucher can be recalled. The voucher can only be recalled if the voucher status is *Sent to Court* or *Resubmitted to Court*. The recall icon can be found on the dashboard to the left of the print icon.



The recall icon can also be found on the voucher, itself.



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Print Voucher

The user may print their voucher using the print icon. The voucher may only be printed once it has been sent to the Court.

The print icon can be found on the dashboard.



The print icon can also be found on the voucher, itself.

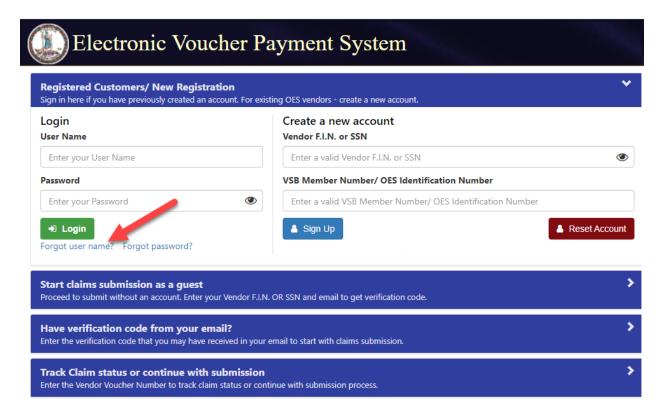


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Forgot User Name

If the user does remember their user name, they may select, "Forgot user name?" on the EVPS login page (https://eapps.courts.state.va.us/dc40/landing).

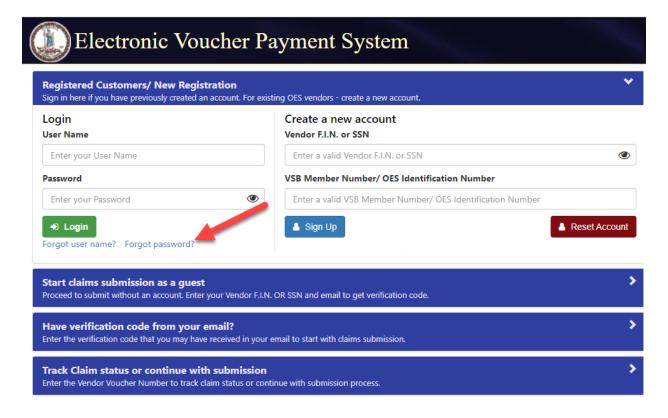


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Forgot Password

If the user does remember their password, they may select, "Forgot password?" on the EVPS login page (https://eapps.courts.state.va.us/dc40/landing).



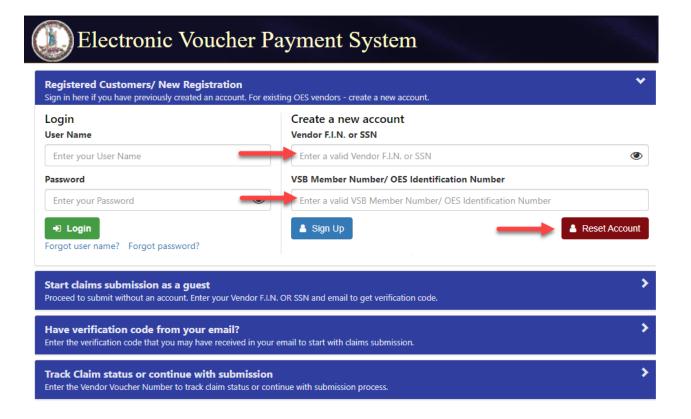
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Account Locked/Reset Account

If the user has been locked out of their account, the account will need to be reset. In order to reset the account, the user will need to follow the below steps.

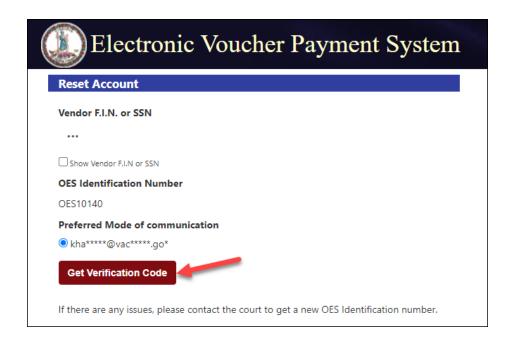
 The user will enter the Vendor F.I.N. or SSN, OES Identification Number on the EVPS login page (https://eapps.courts.state.va.us/dc40/landing), then select the Reset Account button.



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2. The user will then select the *Get Verification Code* button.



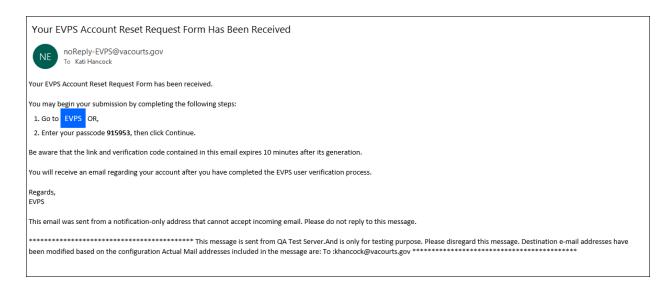
3. Then the user will enter their email address and select the *Verify* button. An email will be sent to the user with a verification code.



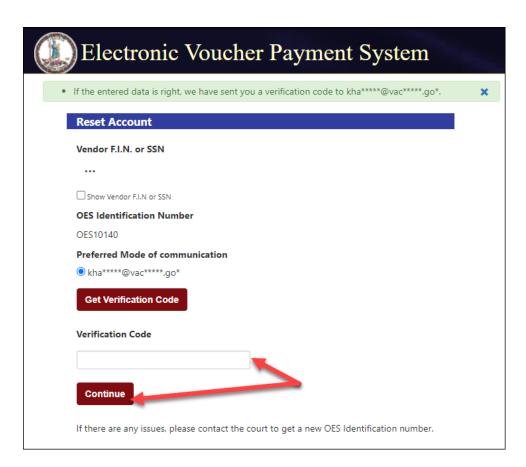
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The email will be from noReply-EVPS@vacourts.gov.



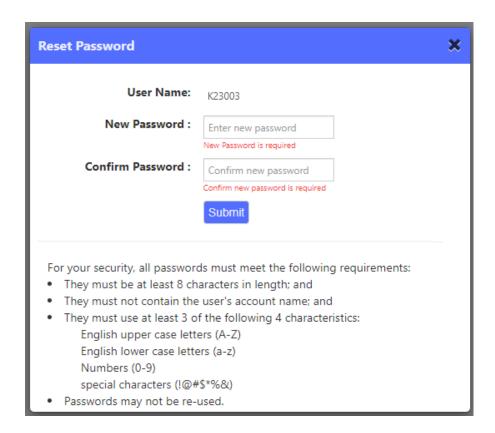
4. The user will enter their verification code and select the Continue button.



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5. Lastly, the user will create a new password. The user's user name is displayed.



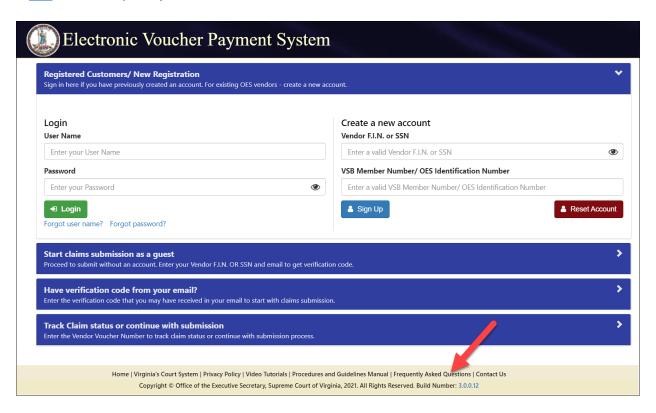
Since the account is being reset, the user will be required to select/answer security questions upon login.

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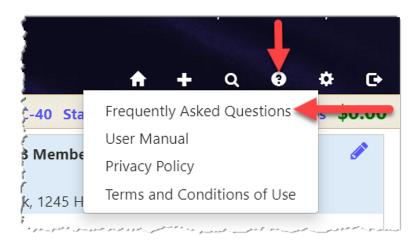
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Frequently Asked Questions (FAQ's)

A link to the Frequently Asked Questions can be found at the bottom of the EVPS screen.



They can also be found under the *Help* Icon.



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